September 2024 Issue 09 Volume 14 Managing Your Technology So Your Business Doesn't Groak.



The Importance of Cloud Backup

Suppose your company's network were to fail right now. How long would it take to recover the data and restore normal operations?

If you perform regular cloud backups, it might take less time than you expect. By sending copies of your data to offsite cloud-based storage and storing it remotely rather than keeping everything on a local object storage device like a hard drive, flash drive, or on-premises service, your business is less likely to lose critical files or spend time attempting to restore them after a loss.

Dealing with data loss is frustrating, even if you lose a few report paragraphs if the file fails to save correctly. Imagine how losing all your company's data can affect operations and the bottom line. Including cloud backup in your disaster recovery strategy can keep your business moving forward.

Reasons to Invest in Cloud Backup

Although free online backup services might be ideal for individuals, businesses typically use cloud storage platforms that specialize in disaster recovery and have robust security protocols to protect client data.

Using one of these storage platforms offers the following advantages:

• Improved security, including data encryption in transit and while it's in storage, constant monitoring, and threat reporting.

• Protection of your data against malware and ransomware, device theft, natural disasters, and human error.



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Ribb "IT" Review

The Importance of Cloud Backup

Reasons to Invest in Cloud Backup

- Data accessibility anytime, anywhere, even when you aren't in the office.
- Automatic backups ensure everything gets backed up so you can recover everything when necessary.
- The option to scale your cloud backup capabilities as needed without investing in additional equipment and storage space.

A cloud backup strategy is a cost-effective way to manage your company's data. Most cloud storage services set their prices by the amount of data you store, so you can keep costs in check by only purchasing the capacity you need.

Public or Private Cloud?

Cloud storage services backup your data on a private cloud, with servers dedicated to your company, or on the public cloud, which multiple companies share.

The public cloud is affordable, easily scalable, and low-maintenance. Although some business owners believe the public cloud is less secure than a private system, online backup services prioritize security, encrypt all data, and pay close attention to threats. The real disadvantage of using the public cloud is speed since multiple companies accessing the same system can slow data transfer.

A private cloud is one that only your company uses. Your business retains complete control over the cloud without resource sharing. This arrangement is ideal if your company must comply with specific industry standards, such as HIPAA, which outlines strict data protection rules.

The major downside to a private cloud is the cost. Although you can customize the cloud to your company's specifications, you may have too much or too little capacity for your cloud backup if you don't know your company's typical workload. A private cloud usually means purchasing hardware, which increases costs.

Whether you opt for the public or private cloud, switching to cloud backups can make all the difference in keeping your company moving forward.







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The Impact of AI on Small Businesses

Artificial intelligence continues to grow and make its way into various industries. Small businesses that have embraced AI are noticing distinct advantages to this technology. Learn more about the impact of AI and how your business can benefit from utilizing it.

AI Can Help Your Business Run Better

Many small business owners find that AI adoption can streamline their operations. You can delegate AIpowered technology to take care of certain issues so your staff can focus on other tasks. Embracing this technology allows you to increase productivity while also reducing the chance of manual mistakes.

For example, by letting AI-powered accounting software handle your bookkeeping, you won't have to worry about making critical mistakes or outsourcing the work to a contractor. This solution not only provides cost savings but also delivers impressive results.

Reasons Why Your Business Should Be Invested in AI

Are you on the fence about making the leap to artificial intelligence? Your business can greatly benefit when you embrace certain technologies. When examining the positive impact of AI on small businesses, experts consider the following components to be the most beneficial.

You Can Enhance Your Customer Service

AI chatbots offer an easy way to communicate with your customers and understand their needs. You won't have to expand your resources when implementing a chatbot to mitigate customer inquiries.

Customer relationship management software also uses AI tools that improve each customer's experience. Artificial intelligence understands what consumers are looking for and can cater to their needs by learning their unique behaviors.





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Your Marketing Efforts Become Effortless

Increasing brand awareness of your small business becomes easier thanks to the growing impact of AI. Several tools exist that center around marketing and advertising tactics, including software for:

- Content creation
- Graphic design

Email marketing campaigns

AI Tools Protect Sensitive Data

Many cutting-edge cybersecurity software feature artificial intelligence that detects abnormalities within your network. The system will notify you if anything suspicious occurs and highlight any unusual patterns. This not only keeps your business network safer but also protects any sensitive data that pertains to your customers.

Grow Your Business With AI and Implement New Tools Along the Way

Getting your small business off the ground becomes much easier when you utilize artificial intelligence programs to generate marketing materials and maintain cybersecurity. As your business grows, you can continue implementing helpful AI tools in several areas.

For example, accounting software will automatically track your revenue and keep an accurate record of your expenses. Transcription software uses AI so you can sit in meetings and not worry about taking notes but rather engage in meaningful conversation. You can even use AI to screen job candidates' resumes if your business expands and needs more staff.

AI's tremendous impact will only get bigger, so don't delay taking advantage of it now. See what AI can do for your company.

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